

GROUP VISIT INFORMATION

Thank you for your interest in bringing a group to York Gate.

York Gate is owned and managed by Perennial, the only UK charity dedicated to supporting everyone who works in the horticulture industry and their families.

Your visit helps us as a charity to provide that vital support.

Opening Times

- 1st April 31st October Wednesday to Sunday (groups welcome on a Wednesday, Thursday & Friday). Maximum group size of 24 people.
- We open for Groups at 10am and close at 4pm (last admission 3pm)

Prices

- Entry costs £10 per person, plus catering on top.
- Full payment for both catering and admission must be received 14 days prior to arrival. Entry cancellation costs may be refunded after this date but not catering costs.

Catering

- Please confirm catering, with payment, 14 days prior to arrival.
- Groups must book refreshments in advance. Unfortunately, we can't admit individuals from groups into the cafe. Booking from our group menu gains you free tea and coffee with your order plus exclusive use of our upstairs dining room see group visit menu for details.

Parking

- Please be considerate to our neighbours by not parking on Back Church Lane
- Please would coaches drop off visitors at the gate on the opposite side of the road, with the coach facing up the road, with York Gate on the right. There is a turning place, marked on the attached map, to ensure that the coach is pointing this way when visitors are dropped off. Coaches will need to park in the laybys on Church Lane. If the layby is full, please ask the driver to take responsibility for finding somewhere to wait during your stay, let us know if you need suggestions on this.
- If groups are coming in **cars**, please can they park in the laybys on Church Lane. Please park with your nose to the road if parking in the laybys (not across a space) then take the pleasant walk through the historic Church Yard and straight on to our garden entrance. Please don't walk around by the road as there is no footpath. Our car park can be very busy, with people visiting just the café or plant sales so we would like group visitors who arrive in cars, to park in the laybys to ease congestion in the car park. Cars must park responsibly and with consideration for pedestrian safety and the convenience of local residents.
- We ask that groups arrive no more than 20 minutes before the time that they are booked into the garden.



Enjoying the Garden

- The group organiser should report to the volunteers in Admissions on arrival. We provide a free ten-minute introductory talk once your group has gathered, and then you are free to peruse the garden at your leisure. We would allow about an hour to an hour and a half for the garden, depending on how keen your group are! It is one acre in size, with a lot of detail. There is a further 1.5-acre meadow land to enjoy behind the garden, accessible through the White Garden.
- Once you have left the garden to go for your refreshments, I am afraid that there will be no readmittance for the group back into the garden.
- We offer a professional gardener guided tour. These are charged at £50 for up to 10 people, and £100 for 11 to 24 people. (Max 24)
- We have a gift shop and a popular plant nursery too.
- I must point out that unfortunately the garden is not suitable for wheelchair users due to narrow gravel paths. Visitors with sticks or frames usually manage the garden well, and there are plenty of garden benches. The cafe and rest rooms are fully accessible.
- It probably goes without saying these days but we do not permit smoking in, or immediately outside the garden.
- Also, we ask you bring only assistance dogs please.
- Please do not take plants, cuttings or seeds from the garden if there is something that you want, please speak to one of the garden team who can help you.

Once again, thank your interest in visiting York Gate. We look forward to welcoming you and your group.

To make your booking please email yorkgate@perennial.org.uk



