

Role: Visitor Tea Room Volunteer Assistant

Dates Available: April 9th - September 28th Sundays to Thursdays (**Urgent Sunday help!**)

Shift Times: 12.15pm - 4.30pm or 12.30pm - 2.30pm

Commitment: Minimum of 6.25 hours per month

What the role involves: This is a varied role where you may be greeting customers at the counter, taking their orders, preparing drinks, serving cake and using the till. Also within this team, you may be preparing simple sandwiches, soups or jacket potatoes in our small kitchen, which will be fully stocked and prepped for the day by the staff team. As a volunteer here you may be clearing tables and loading the dishwasher, and keeping the customer and kitchen area safe, clean and tidy.

Why it's a great role to do: This is a sociable role working with a truly lovely team. The Catering Manager has created a really nice environment where visitors can enjoy refreshments and reflect on the garden. The small kitchen can get very busy at times, which suits the volunteers who don't like to be idle, but there are plenty of down times to get to know your co-volunteers too. The team here work closely together and warmly welcome new volunteers. It can be demanding work at times but there's also lots of chat and laughter. You are offered hot drinks and a home made cake each shift and complimentary membership to the Friends of York Gate scheme.

Training Provided: You will have a formal but friendly induction, then you will learn the ropes through 'on the job' training by other volunteers and/or the catering manager.

Skills needed: You do not need any catering experience, we will show you the ropes. We ask that you have a friendly manner with the people around you. We need volunteers who are happy to learn to use the electronic till. However if you are not confident with that, then you could help prepare the light lunches and keep the areas clean and tidy.

Physical ability needed: This can be quite a physical role, it involves carrying trays, bending to load/unload the dishwasher, and being on your feet for most of your shift. That said, we currently have volunteers in their teens, right through to volunteers who have been retired for ten years or more.

